



Refund, Cancellation, and Payment Policy

For all payments made to Techbae Pty Ltd by users of the Online Services, these terms and conditions are applicable. Kindly carefully review these terms and conditions. You agree to these terms and conditions by approving a payment to Techbae Pty Ltd via the online payment provider ("Latpay"). These terms and conditions are subject to change at any moment without previous notification by Techbae Pty Ltd. Before utilizing the service, it is the user's obligation to read these terms.

Techbae Pty Ltd uses the Latpay payment gateway to process all of its payments.

Payment Card Industry Data Security Standard compliance is maintained by Latpay (PCI DSS). All payments made via the Techbae Pty Ltd website (www.techbae.com.au), unless otherwise specified, are made in Australian dollars.

It is recommended that users contact their bank or card service provider to find out about any fees or charges related to the credit or debit card they used before utilizing this service. The user bears the exclusive responsibility for ensuring the accuracy of the data entered in the pertinent forms. For record-keeping purposes, we advise preserving a copy of the transaction, which could help settle any disagreements arising from using the service.

The applicant acknowledges that the credit card information and debit card information supplied for the aforementioned services must be true and proper. The applicant is not permitted to use a debit or credit card that they do not legally hold or are not allowed to use. Additionally, the applicant consents to supply accurate and legitimate debit/credit card information.

Delivery of the service is made possible by a safe payment gateway. Nevertheless, neither Techbae Pty Ltd nor the payment gateway provider can ensure that user data submitted online is safe from being intercepted by outside parties. Techbae Pty Ltd disclaims any responsibility for information given by service users that is unlawfully accessed, intercepted, or compromised.

Online Registration/Subscription

You may sign up for a free trial of Techbae.com.au and its other software subsidiaries. And get one month of service upon registration. You will be prompted to enter your debit or credit card information for automatic monthly payments at the conclusion of this free trial. Your subscription will be cancelled right away if you fail to provide the card information. Latpay will handle the management of payment data collecting and securely store card information.



Cancellations and Refunds Policy

How to Stop Your Subscription: You may contact us through our website's "Contact Us" or on given numbers. Additionally, you may go to your admin panel's subscription area to cancel.

Terms of Cancellation: Your cancellation will only impact upcoming charges. At any point, you can let us know that you want to cancel, but it will only become effective at the conclusion of your current payment cycle. Up until then, you will continue to have access and advantages.

Refund Policy: Except in situations of proven hardship or in accordance with the Australian Consumer Law and consumer assurances, digital subscriptions are normally non-refundable.

30-Day Full Refund: Within 30 days after signing up, you can cancel your annual membership and receive a full refund.

Security Guidelines

The security of your online credit card transactions using the Latpay payment gateway is our top priority at techbae.com.au. The main security precautions we take are as follows:

Processes payments entirely automatically, guaranteeing prompt replies.

Information Privacy: Neither Techbae nor any outside parties have access to your entire payment card number.

Encryption: For increased security, every transaction is carried out using a 128 Bit SSL certificate.

Secure Data Storage: To better protect your credit card information, transaction data is encrypted and kept in Latpay's bank-grade data center.

Reliable Processing: Major Australian banks have approved Latpay as a third-party processor.

Money Management: At no time does Latpay handle your money. Your credit card payment information is sent straight to the merchant account owned by Techbae Pty Ltd.

If you have any questions about our security measures, please feel free to reach out to us!

Disclaimer and Limitation of Liability

When a user uses this service, Techbae Pty Ltd assumes no liability for any harm, loss, expenditures, charges (including legal fees), indirect losses, or consequential damages that may arise.

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TECHBAE PTY LTD